

- A strategic communicator; able to adapt and tailor the conversation or presentation to a variety of audiences and contexts; understands the importance of both formal and informal communications
- 2. Ability to break down organizational silos and exhibits a strong horizontal style leadership; leads initiatives across the organization; rather than using the more traditional up-and-down approach
- 3. Talented broker and strategic negotiator in both an "at the table" sense as well as behind the scenes
- 4. An entrepreneurial, transformational leader who has the ability to vision and explore innovative service delivery models
- 5. A bold decision-maker who is not afraid to make a mistake and have the ability to learn from it; track record as a decision-maker; results-oriented and performance-driven; links short-term actions and long-term goals
- 6. Believes in and drives for results and accountability at all levels; pragmatic, believes in delegating responsibility and holding individuals accountable for results and performance; encourages the establishment of high standards and stresses the importance of continuous improvement; is prepared to ask tough questions and address substandard performance quickly and effectively; assumes responsibility for decisions and results
- 7. Excellent interpersonal skills, capable of relating effectively to a diverse range of people, personalities and styles (both internal, external and Union Representatives); demonstrated ability to work collaboratively with stakeholders in establishing and building relationships with all stakeholders groups; an objective sounding board and voice, able to listen to vested interest groups and make objective recommendations that are best for the municipality; ability to speak the 'partners' language and establish and immediate rapport; exhibits integrity and develops trust easily; willingly accepts the trust delegated by the Board.
- 8. Exhibits a "boardroom" presence, credible and articulate, able to present and sell concepts and plans to the Board and other external stakeholders
- 9. Track record of building strong teams; demonstrates the ability to energize, motivate and lead an organization to achieve objectives; demonstrates the ability to build a sense of confidence and consensus, and create a positive and constructive work environment; sensitive to team needs, show honesty and genuine interest in their concerns, avoids arrogance and defensiveness,

- develops sound solutions or approaches; requests, listens to and responds to feedback
- 10. A solid strategic visionary and implanter of plans; experienced in the development of strategic plans, including operational priorities and associated resource allocation requirements; ability to translate strategic vision in to plans for implementation and execution
- 11. Enhanced analytical problem-solving skills; ability to think critically; a realist who exhibits a common-sense approach to resolving problems
- 12. High energy level and self-starter who exhibits high adaptability and flexibility to changing systems, conditions or priorities; responds quickly to requests and meets deadlines and budgets
- 13. Utilizes a variety of management styles, depending on the situation, with a capacity to facilitate groups through issues, leads by example; action-oriented; generates original and innovate ideas and solutions; has a common improvement perspective; high tolerance for change
- 14. Has a solid personal awareness and capacity to build a team to capitalize on strengths and minimize limitations
- 15. Enjoys their role in the community